

<b>CONTINUING (1.53(b)) UTILITY PATENT APPLICATION TRANSMITTAL</b>	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td colspan="2">Attorney Docket No. 1330.1024D</td> </tr> <tr> <td colspan="2">First Named Inventor: Mike HANAGAN</td> </tr> <tr> <td style="width: 30%;">Title:</td> <td>MODULAR, CONVERGENT CUSTOMER CARE AND BILLING SYSTEM</td> </tr> <tr> <td colspan="2">Express Mail Label No.</td> </tr> </table>	Attorney Docket No. 1330.1024D		First Named Inventor: Mike HANAGAN		Title:	MODULAR, CONVERGENT CUSTOMER CARE AND BILLING SYSTEM	Express Mail Label No.																																
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<b>APPLICATION ELEMENTS</b> See MPEP chapter 600 concerning utility patent application contents.	<b>ADDRESS TO:</b> <b>Commissioner for Patents</b> <b>Box Patent Application</b> <b>PO Box 1450</b> <b>Alexandria, VA 22313-1450</b>																																							
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**21. CONTINUING APPLICATION**, check appropriate box and supply the requisite information below:

☐ Continuation ☒ Divisional ☐ Continuation-in-part (CIP) of prior application No: 09/353,629.

Prior application information: Examiner: Akiba K. Robinson Boyce  
Group/Art Unit: 3623

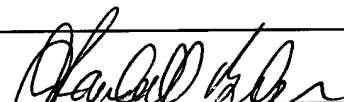
**Preliminary Amendment:**

- ☐ Canceling this application original claims of the prior application before calculating the filing fee. (At least one original independent claim must be retained for filing purposes.)
- ☒ Amend the specification by inserting before the first line the sentence:--This application is a Divisional of application number 09/353,629, filed July 15, 1999.--

**22. NEW CORRESPONDENCE ADDRESS CUSTOMER NO. 21,171****21171**

PATENT TRADEMARK OFFICE

**23. SIGNATURE OF ATTORNEY OR AGENT**

NAME	J. Randall Beckers	REGISTRATION NO.	30,358
SIGNATURE		DATE	<del>August 22, 2003</del> September 25, 2003



09/23/03

S&amp;H Form (2/02)

<b>NEW APPLICATION FEE TRANSMITTAL</b>		Attorney Docket No.		1330.1024D			
		Application Number		Unassigned			
		Filing Date		August 22, 2003			
AMOUNT ENCLOSED		\$ 750.00		First Named Inventor		Mike HANAGAN	
<b>FEE CALCULATION</b> (fees effective 10/01/01)							
CLAIMS	(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) CALCULATIONS		
	TOTAL CLAIMS	4 - 20 =	0	X \$ 18.00 =	\$ 0.00		
	INDEPENDENT CLAIMS	3 - 3 =	0	X \$ 84.00 =	0.00		
	MULTIPLE DEPENDENT CLAIMS (any number; if applicable)			+ \$280.00 =			
				BASIC FILING FEE		750.00	
				Total of above		\$ 750.00	
				Calculations =			
	Surcharge for late filing fee, Oath or Declaration (37 CFR 1.53(f)) (\$130.00)						
	Reduction by 50% for filing by small entity (37 CFR 1.27).						
				TOTAL FILING FEE =		\$ 750.00	
	Surcharge for filing non-English language application (\$130.00; 37 CFR 1.52(d))						
	Recordation of Assignment (\$40.00; 37 CFR 1.21(h))						
				TOTAL FEES DUE =		\$ 750.00	
<b>METHOD OF PAYMENT</b>							
<input checked="" type="checkbox"/> Check enclosed as payment. <input type="checkbox"/> Charge "TOTAL FEES DUE" to the Deposit Account No. below. <input type="checkbox"/> No payment is enclosed and no charges to the Deposit Account are authorized at this time (unless specifically required to obtain a filing date).							
<b>GENERAL AUTHORIZATION</b>							
<input checked="" type="checkbox"/> If the above-noted "AMOUNT ENCLOSED" is not correct, the Commissioner is hereby authorized to credit any overpayment or charge any additional fees necessary to:							
		Deposit Account No.		19-3935			
		Deposit Account Name		STAAS & HALSEY LLP			
<input checked="" type="checkbox"/> The Commissioner is also authorized to credit any overpayments or charge any additional fees required under 37 CFR 1.16 (filing fees) or 37 CFR 1.17 (processing fees) during the prosecution of this application, including any related application(s) claiming benefit hereof pursuant to 35 USC 120 (e.g., continuations/divisionals/CIPs under 37 CFR 1.53(b) and/or continuations/divisionals/CPAs under 37 CFR 1.53(d)) to maintain pendency hereof or of any such related application.							
<b>SUBMITTED BY: STAAS &amp; HALSEY LLP</b>							
Typed Name		J. Randall Beckers			Reg. No.		30,358
Signature					Date		September 23, 2003 August 22, 2003